

## HCBS Residential Provider Survey

Name of Setting or Location: \_\_\_\_\_

Provider: \_\_\_\_\_

### LOCATION

#### **Section 1: Provider Background of Residential Living Supports**

- Specialized residential home
- Living in a private residence
- Adult Foster Care home

#### **Section 2: Physical Location and Operations of Service Providers**

Note: If the response to any of these questions is "No" your setting may require Heightened Scrutiny and is *not eligible* for provisional approval.

- A. Is the setting separate from, outside of the building, and off the grounds of a hospital, nursing home, Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), or Institute for Mental Disease (IMD)? See definitions below.
  - Yes
  - No
- B. Will residents receive services and supports within the community rather than bringing these services and supports to the setting?
  - Yes
  - No
- C. Is the residence located outside of a building and off the campus of an education program, school or child caring institution?
  - Yes
  - No

### SURVEY

#### **Section 1: Community Integration of Residential Setting**

- Individuals live and/or receive services and supports in a setting where there is regular (more than once per week) opportunity for contact with people not receiving services
- The residence allows friends and family to visit without rules on hours or times

#### **Section 2: Individual Rights within Residential Setting**

- Each individual will have a lease or residential care agreement for the residential setting
- The lease will explain how a discharge happens and what to do
- Individuals are provided with information on how to request new housing
- Information about filing a complaint is posted in a way individuals can understand and use
- Individuals will receive information regarding who to call to file an anonymous complaint
- Policies in place* require that the staff talk about individuals' personal issues in private only
- Policies are in place* to ensure individuals have access to their personal funds
- Policies are in place* to ensure individuals have control over their personal funds
- Individuals have a place to store and secure their belongings away from others
- Do individuals pick the agency that provides their residential services and supports?
- Do individuals pick the direct support workers (direct care workers) who provide their services and supports?
- Individuals can change their services and supports as they wish
- Individuals are allowed to participate in legal activities, i.e. voting etc.

### Section 3: Individual Experience within Residential Setting (Part A)

- Individuals have the option of having their own bedroom if consistent with their resources
- Individual can pick their roommate(s)
- Individuals can close and lock their bedroom door
- Individuals can close and lock their bathroom door
- Policies are in place* to ensure staff ask before entering individuals' living areas (bedroom, bathroom)
- Policies are in place* to ensure individuals choose what they eat
- Policies are in place* to ensure individuals choose to eat alone or with others
- Policies are in place* to ensure individuals have access to food at any time
- Policies are in place* to ensure individuals can choose what clothes to wear
- Policies are in place* to ensure individuals have access to a communication device
- Policies are in place* to ensure individuals use the communication device in a private place
- The inside of the residence is free from cameras, visual monitors, or audio monitors
- Policies ensure if an individual needs help with personal care, the individual receives this support in privacy
- Policies ensure individuals (with or without support) arrange and control their personal schedule of daily appointments and activities (e.g. personal care, events, etc.)

### Section 4: Individual Experience within Residential Setting (Part B)

- Policies are in place* to ensure individuals have full access to the Kitchen
- Policies are in place* to ensure individuals access the kitchen at any time
- Policies are in place* to ensure individuals have full access to the dining area
- Policies are in place* to ensure individuals have access the dining area at any time
- Policies are in place* to ensure individuals have full access to the laundry area
- Policies are in place* to ensure individuals have full access to the comfortable seating area
- Policies are in place* to ensure individuals have access to the comfortable seating area at any time
- Policies are in place* to ensure individuals have full access to the bathroom
- Individuals can access the bathroom at any time
- Policies are in place* ensure there is space within the home for individuals to meet with visitors and have private conversations
- Policies are in place* ensure individuals choose to come and go from the home when they want
- Policies are in place* ensuring individuals move inside and outside the home when they want?
- The home is physically accessible to all individuals
- Policies are in place* ensuring individuals can reach and use the home's appliances as they need?
- Policies are in place* to ensure the home is free of gates, locked doors, or other ways to block individuals from entering or exiting certain areas of their home?
- Accessible transportation is available for individuals to make trips to the community
- Individuals have a way to access the community where public transit is limited or unavailable