Community Mental Health for Central Michigan

Provider Network Meeting Minutes

Date: November 12, 2013 Time: 10:00 – 11:10 am

Place: Isabella Office – Lake Michigan Conference Room

Meeting called by: Tonya Bondale, Provider Network Manager

Type of meeting: Regular
Note taker: Kim Harner

Attendees: Provider Network, CMHCM Staff

Attendees (via Michelle Chapman - Listening Ear, Amy VanOrden - Listening Ear

conference phone):

Excused: Absent:

cc: Executive Leadership Team, Cindy Bay-Barron, Dawn Tanner

Agenda Topic: Welcome/Sign In Agenda Topic: Announcements

Art LeTourneau Award:

CMH for Central Michigan is seeking nominations for the Art LeTourneau Award. The award recognizes efforts to include all community members including individuals with developmental disabilities, mental illness, or substance abuse disorder, served by CMHCM.

Nomination forms must be submitted by November 29, 2013 to:

CMH for Central Michigan Attn: Customer Services

301 South Crapo Street, Suite 100

Mt. Pleasant, MI 48858 Fax: 989-773-1968

Email: irookard@cmhcm.org

If you have any questions, please call Customer Service at 989-772-5938 or 1-800-317-

0708.

Providers are encouraged to keep CMHCM's Contract Department updated with current email addresses. We are using a new program and want to ensure that providers are receiving the materials we are sending out. Please inform Tonya Bondale, Provider Network Manager at tonyabendale@cmhcm.org, Mark Buss, Service Specialist at mbuss@cmhcm.org or Kim Harner, Contract Secretary at kharner@cmhcm.org.

Providers are also encouraged to keep CMHCM's Contract Department updated with current staff that need access to CIGMMO as well as notifying us when staff no longer need access to CIGMMO.

Agenda Topic: State and Agency Update

Presenter: Linda Kaufmann, Executive Director

Discussion & Michigan legislature passed the Medicaid Expansion bill that will go in effect on April 1,

Conclusions: 2014.

CMHCM has joined four other current PIHP's to form Region 5, which will be named Mid State Health Network (MSHN). Nancy Miller has been named the director and Pam Keyes as the Chief Financial Officer.

Central Michigan Facilities Board approved a new building for our Clare County office in Harrison. Bids are currently out for construction.

MDCH is trying to reduce General Fund dollars due to Medicaid Expansion. CMH agencies statewide are currently collecting and submitting data for MDCH to review to determine the funding.

CMHCM applied for two more health innovation grants:

- 1) MOM Power 10 week program for high-risk mothers of infants,
- 2) Brain-Informed Therapy six module group for reducing and eliminating the use of psychotropics for individuals with serious anxiety or depression.

CMHCM implemented a new program this past fiscal year for children with Autism. Currently 18, children are being served focusing on the use of Applied Behavioral Analysis.

Action Items. Person Responsible & Deadline:

Agenda Topic: **Out of County Challenging Placements**

Presenter: Alicia Bellmore, Case Manager

Discussion &

Several of our contracted provider homes have openings, but are mainly for individuals with DD medical issues. Several of our MI consumers are currently placed out of our Conclusions:

catchment area. CMHCM is looking at ways to bring individuals back to our 6 counties to be closer to family and help eliminate issues with coordination of care. CMHCM has

consolidated a couple homes to provide openings for MI consumers

Action Items, If you would like more information about consolidation of group homes, please contact

Tonya Bondale, Provider Network Manager or Kathie Swan, Deputy Director at 989-772-Person Responsible

5938. & Deadline:

Agenda Topic: House Rules

Presenter: Jane Gilmore, Recipient Rights

Discussion & House Rules are designed for licensed settings. Recipient Rights look at the following five areas when reviewing House Rules:

Conclusions:

- 1. Suitable services, treatment environment
- 2. PCP differences between limitations/restrictions
- 3. Communication by mail, phone or visits
- 4. Personal Property Rules
- 5. Money Rules

Jane Gilmore has updated information and sample templates for use regarding House Rules.

Action Items,

Providers can expect to hear from Recipient Rights in the next few months regarding House Rules. If you have any questions for Jane Gilmore, she can be reached at 989-

Person Responsible & Deadline:

772-5938.

Agenda Topic: CLS Definitions

Presenter: Tonya Bondale, Provider Network Manager

Discussion & PowerPoint presentation handout covering the following topics;

Conclusions: • Purpose of CLS

What CLS covers

Home Help

Home Help and CLS

Medical Transportation

Documentation of CLS Services

Attached to the hand out was 17.3.B of the Medicaid Provider Manual - Community

Living Supports.

Action Items,

This PowerPoint presentation handout will be provided as a link when minutes are

Person Responsible forwarded to providers.

& Deadline:

Agenda Topic: Provider Topics

Presenter: Provider Network

Discussion & Consumer spenddown – please bill services provided as early in the month as possible to

Conclusions: help consumers meet their spenddown.

Meeting adjourned at: 11:10 a.m.

Next meeting date: May 13, 2014 at 10:00 a.m.

Observers:

Resource Persons: Special Notes: