FY 19 Residential Provider Quality Report

Providers in the Community Mental Health for Central Michigan Provider Network undergo an on-site review process on an annual basis and an Event Verification process. Every residential Provider receives either a full site review or an on-site Recipient Rights monitor. The purpose of the site review is to evaluate each Provider's achievement toward agency standards. The event verification process includes three standards, outlined below, which monitors provider compliance with agency, state, federal, and accreditation requirements. The data in this table represents all CMHCM residential Providers that received a full site review and/or an event verification review in FY 19. Results are being made available for review by individuals, families, advocates and the general public. The report below provides a summary of results by Provider of the areas reviewed during the period from October 1, 2018 through September 30, 2019.

- MEV Standard 1: The date and time of the service is documented and the documentation supports the service.
- <u>MEV Standard 2</u>: Services were provided by a qualified individual and fall within the requirements of the current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) code sets.
- MEV Standard 3: Modifiers are used following the CPT/HCPCS guidelines.

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
AFC Homes Corp	Beemer Evart Townhouse	50%	54%	100%	-
Allen & Margaret Brewer	Brewer AFC	100%	33%	100%	-
Barbara Johnson	Johnson AFC	67%	82%	67%	-
Bridget Johnson	Bridget Johnson AFC	100%	93%	100%	-
Cencare Foster Care Homes	Cencare Foster Care Home #1	89%	80%	89%	100%
Cencare Foster Care Homes	Cencare Foster Home #3	89%	80%	89%	100%
Cencare Foster Care Homes	Cencare Foster Home #4	89%	80%	89%	100%
Cencare Foster Care Homes	Cencare Foster Home #5	89%	80%	`89%	100%
Central Michigan Non-Profit Housing	Central Michigan Non-Profit Housing	49%	56%	100%	-
Central State Community Living Services	Mitchell House	100%	82%	100%	-
Charity Quick	Quick's AFC	-	-	-	100%
Community Healthcare Management	Country Place II	87%	67%	87%	100%
Community Healthcare Management	Country Place III	87%	67%	87%	100%
Crisis Center, Inc.	Isabella Home	88%	94%	100%	100%
Crisis Center, Inc.	Weidman AFC	88%	94%	100%	100%
Crisis Center, Inc.	Oakleaf Home	88%	94%	100%	100%
Crisis Center, Inc.	Broadway Home	88%	94%	100%	100%
Crisis Center, Inc.	Adams St Home	88%	94%	100%	100%
Crisis Center, Inc.	Clare Home	88%	94%	100%	100%

^{*}Not all CMHCM Residential Providers will receive a full Site Review and/or MEV every fiscal year

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
Crisis Center, Inc.	Parkview Home	88%	94%	100%	100%
Crisis Center, Inc.	Lynnwood Home	88%	94%	100%	100%
Dale and Danielle Sissell	Welcome Home AFC	100%	84%	100%	-
Don Roberts	Don's Place	100%	88%	100%	-
La Paz	La Paz AFC	100%	72%	100%	-
Hopkins AFC Homes	Hopkins Whispering Pines	0%	57%	100%	100%
Hopkins AFC Homes	Hopkins AFC US-10	0%	57%	100%	100%
Hopkins AFC Homes	Hopkins #1	0%	57%	100%	100%
Hopkins AFC Homes	Hopkins 80th Ave AFC	0%	57%	100%	100%
Jay Gunden	Gunden 1	0%	0%	0%	-
Jayne Graham	Jayne's House	100%	43%	100%	-
Jeromy Brewer	J. Brewer AFC	78%	92%	78%	99%
Julie Waldrop	Shady Oaks AFC	3%	68%	100%	100%
Kay Thren	Thren AFC	79%	50%	79%	100%
Lamar and Cathy Gunden	Poplar AFC	0%	92%	100%	-
Linda Willford	Willford AFC	100%	74%	100%	-
M & T Adult Foster Care, Inc.	Country Easy Living	100%	74%	100%	-
Mary Gould	Shady Pines AFC	0%	40%	100%	100%
McBride Quality Care Services, Inc.	Brooks Road AFC	-	-	-	100%
McBride Quality Care Services, Inc.	Jefferson Street AFC	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #10	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #7	-	-	-	100%
McBride Quality Care Services, Inc.	Newton School	-	-	-	100%
McBride Quality Care Services, Inc.	Harmony House	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #3	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #1	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #2	-	-	-	100%
McBride Quality Care Services, Inc.	McBride #6	-	-	-	100%
Michael Kirby	Kirby's AFC	100%	88%	100%	-
Mike & Mary Chaffee	Creekside Manor	0%	79%	100%	-
Palmer's Place, Inc.	Palmer's Place	67%	89%	100%	100%
Peggy Dandron	Trails End AFC	100%	86%	100%	100%

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Pelcher AFC Homes, Inc	Pelcher AFC II	100%	83%	100%	100%
Rhonda & Joseph Owens	Owens AFC	74%	56%	100%	-
Samaritas	Samaritas	100%	92%	100%	-
Sharon Dewey	Dewey AFC	100%	86%	100%	-
Valley Residential	Ross Parkway	100%	84%	100%	100%
Valley Residential	Pineport Home	100%	84%	100%	100%
William & LaVel Smith	Smith AFC	100%	88%	100%	-