

Community Mental Health for Central Michigan
Provider Network Meeting Minutes

Date: **May 24, 2022**
Time: 10:00 a.m.
Place: Teleconference: Zoom
Meeting called by: Katherine Squire, Provider Network Manager
Type of Meeting: Bi-Annual
Note Taker: Amanda Shanabrook
Attendees:

Attendees (via conference phone): Provider Network, CMHCM Staff, Wendy Taylor, Elizabeth Carlson, Mike Kirby, Dr. Margaret Ficaj, Jennifer Stanfield, Tonya Lawrence, Talyssa Shepherd, David Wagner, Samantha Borowiak, Stephanie Riley, Angelica Espinoza, Alaina Anderson, Sandra Schultz, Melissa, Hannah, Brenda Pomeroy, Erin Johnson, Paul Johnson, Jennifer Stanfield, Jenny Coulliere, LaVel Smith, Amanda Church, Tammy Musselman, Hannah (Right at Home), Michaela Perez, Cydney Abel, Jenna Soulliere, Sarah Hubble, Brittany Johnson, Mary Fussman, Laura Hopkins, Jennie Ireland, Darcy McNeal, Todd Olivieri, Kent Vanderloon, Sarah Nestle, Crystal Weed, Jackie Brown, Donny Lee, Hannah Ervin, Mark Lee, Staci Garcia, Matthew Butler, Peter Norland, Tammy & David Scholl, Kathy Dollard, Jennifer Grace, Jeremy Murphy, Sheri Alexander, Sue Hendrix, Alaura Coldwell, Cherie Johnson, Kevin Griffith, Brianna Raymaker, Tina Marcellis, Kathy Allen, Shelly Gross, and Caleb Ashby.

Excused:

Absent:

cc: Executive Leadership Team (ELT)

Agenda Topic: Welcome/Sign-In/Introductions

Presenter: Katherine Squire
Discussion & Conclusions: Providers were welcomed to the meeting, and instructions were given for attendance.
Action Items, Person Responsible & Deadline:

Agenda Topic: Announcements

Presenter: All
Discussion & Conclusions: Katherine Squire

- Amanda Shanabrook was announced as the new Provider Network Account Clerk.
- Erica Thomas was introduced as the new Provider Network Secretary.
- Sue Buss was introduced as joining Provider Network and it was explained that she will still be primarily handling COFRs.
- Thank you to all providers for their assistance with MISHN MEV audit and the upcoming MDHHS audit.
- Reminder that the MDHHS Electronic Visit Verification (EVV) webinar has two sessions remaining on May 31st 11:30 to 1 pm, and June 3rd 2-3:30 pm.
- The MDHHS Public Health Emergency Unwind has one session remaining on June 7th 1:30-3pm.
- Feedback on FY23 contract language was requested by June 14, 2022. Specific

changes being discussed for FY23 contracts include:

- Adding language for good faith effort to provide written termination notice for specific consumers in provider’s program.
- Adding contract language to require security and liability insurance; based on a requirement for the region.
- Removing requirement to include CMHCM as an additional insured.

Karen Bressette:

- Friendly reminder to turn in direct care nominations in for the weekly DSP award. If you need the link to do so, please reach out.
- A survey for providers will be going out via Constant Contact as an effort for us to better understand provider concerns and challenges in order for CMHCM to support providers.

Renee Raushi

- Added reminder that Providers may contact the assigned case holder for the home to obtain assistance in developing behavior plans and assisting in staff training as needed.

Agenda Topic: State of the Agency

Presenter: John Obermesik

Discussion & CMHCM Update:

Conclusions:

- John Obermesik is retiring in June. This will be his last Provider Network Meeting.
- We anticipate the CMHCM board of directors will review the work of the executive directors’ selection committee next week. I am extremely confident that the state of the agency will be stronger than ever going forward, led by the talented CMH staff who continually make significant contributions to our six counties, the 21-county region, and the Michigan public mental health system.
- We are encouraged that the legislature has taken testimony on a number of occasions to reform wage supports, career pathways, and regulatory relief to strengthen our workforce.
- MDHHS has begun training on the process to unwind Covid policies.
- Fiscal 23 revenue protections. Lansing is willing to spend excess funds; however, they have not reached an agreement on how to spend those funds at this time.
- Over the last 2 years, CMHCM has worked to implement change efforts in pursuit of a certified Community behavioral Health center designation. we submitted a grant application earlier this month to help us further that effort.

Action Items,
Person Responsible
& Deadline:

Agenda Topic: COVID Premium Pay Reminders

Presenter: Katherine Squire

Discussion &
Conclusions:

- Friendly reminder to ensure that if you have Covid positive consumers that are continuing to receive supports, please notify the CMHCM infection control team. Our Nurse Administrator will ensure that provider network staff is included and communicate effective dates regarding the increased rate of pay for your staff. If you have any questions, you can reach out to Lindsey Recker or Katherine Squire.

Action Items,
Person Responsible
& Deadline:

Agenda Topic: CLS Outing Reminders

Presenter: Karen Bressette

Discussion &
Conclusions:

- Please remember to document activities offered to consumers at least two times per week. We need documentation showing if consumers participate or are declining.
- Documentation also needs to be location specific and if the consumer enjoyed the outing. A document including what documentation for these community outings is needed is attached.
- If you need assistance in developing activities or questions Kobi Hall and Karen Bressette are both available for questions.
- The federal standard is that two community inclusion activities are offered for each consumer each week. You will still be compliant if you offer these activities and the consumer has declined. Documentation will need to show that these activities have been offered and declined.

Action Items,
Person Responsible
& Deadline:

Agenda Topic: CCBHC Overview

Presenter: Cathy Todd

Discussion &
Conclusions:

The CCBHC is Certified Community Behavioral Health Model. This Model is to ensure that services provided are integrated and evidence based. This funding allows us to be more involved in community activities. It focuses on a whole health approach with an increase in care coordination. This is an outcome driven model.

There are nine key required services for a CCBHC.

1. Screening Assessment and Diagnosis
2. Person Centered Planning
3. Outpatient services for Metal Health and Substance Disorders
4. Crisis Services

5. Peer Support and Family Services
6. Psychiatric rehabilitation Services
7. Targeted case management
8. Primary Health Screening and Monitoring
9. Services for Armed Services, Veterans, and their families.

Important data points for CCBHC

- CCBHC is not a separate program
- CCBHC aligns with the provision and whole health care we have been transitioning to provide.
- We have already made many changes and shifts to help us meet the CCBHC requirements
- CCBHCs across the nation have shown improvements in consumer care and provider staff job satisfaction.
- Direction for increased care coordination, use of EBP, use of standardized tools and outcome measures, and improved partnerships will continue regardless of grant status.
- Allows CMHCM to provide service to a much larger population of consumers.

Action Items,

Person Responsible & Deadline: CMHCM submitted our application on Friday May 13th 2022. The grant award announcement will not be until September 16, 2022. If awarded the grant, the program start date will be September 30, 2022. Please [click here](#) for slides containing additional information.

Agenda Topic: *ABA Program Overview & IPOS Training*

Presenter: Mary Schrier

Discussion & Conclusions: ABA Program Overview

- ABA program extended to age 21. BCBS has removed the age cap so that ABA can be provided through their insurance.
- Autism Spectrum disorder is a genetic neurological disorder that is characterized by social impairments, communication difficulties, and restrictive repetitive and stereotyped patterns of behavior.
- CMHCM is still in need of an Autism Provider Center in the Clare area.
- There is no cure for autism, but we use ABA interventions to help foster independence.
- Please email Amanda Shanabrook (ashanabrook@cmhcm.org), Provider Network Account Clerk for Autism Credentialing.
- Please see attached document to view a sideshow with additional information on ABA.
- You will find the master template for monthly provider reports attached as well.

- A template for the authorization request for ABA is attached to this document..
- You will also find ABA Training Plan Record also attached for your convenience.

Action Items,
Person Responsible
& Deadline:

Meeting adjourned at: 12:00 PM

Next meeting date:

Observers:

Resource Persons:

Special Notes: