

HOW TO GET STARTED

If you meet the qualifying health conditions and live in either Clare or Gladwin county, REACH could be for you. The best thing to do to get more information is to call Community Mental Health for Central Michigan and ask about the REACH benefit. They can answer your questions about the program and how to best get the services it offers.

The REACH benefit is available to qualifying individuals who are enrolled in Medicaid, Healthy Michigan Plan, or MICHild enrollees.

Find a directory of participating providers at www.Michigan.gov/BHH

Customer Service 1.800.317.0708 or
989.772.5938

Michigan Relay 7-1-1

24 HOUR CRISIS Phone or Text 9-8-8

Same Day Access to Services:

cmhcm.org/services/access-services-now.html

Convenient Office Locations and Hours

Emergency services are available
24-hours a day, 7-days a week through
crisis services to answer questions about
mental health or physical health and then
triage to emergency psychiatric/
medical care, primary care, or other
medical specialists.

Clare County CMHCM

789 North Clare Avenue
Harrison, MI 48625
989.539.2141

Gladwin County CMHCM

655 East Cedar Avenue
Gladwin, MI 48624
989.426.9295

Accredited by:



Joint Commission
On Accreditation of Healthcare Organizations

CMHCM receives financial support from the Michigan
Department of Health and Human Services.



REACH Benefit

REACH simplifies everything you do.
REACH will provide comprehensive
care management and coordination of
services with an interdisciplinary team
of providers.

The REACH benefit is available for
Medicaid, Healthy Michigan Plan, and
MICHild enrollees.



**Community
Mental Health**
FOR CENTRAL MICHIGAN

WHAT IS REACH?

REACH is a benefit for Medicaid, Healthy Michigan Plan, and MICHild enrollees. Our team of healthcare providers will work with you to coordinate, support, and help manage your health care and social needs. Your team will consist of: Nurse, Community Health Worker/Peer/Medical Assistant, consulting Primary Care, and consulting Psychiatric Staff.

With this extra support, you can take control of your care. You can even choose a personal care coordinator to help you along the way.



WHAT ARE THE BENEFITS?

- Comprehensive care management
- Coordinated care tailored to your specific needs.
- Health promotion education and resources.
- Transitional care assistance among various health care settings.
- Individual and family support.
- Referrals to appropriate community and support services.
- Access to a team of health care professionals.
- Assistance in health care decision-making.

PROGRAM OBJECTIVES

Through the delivery of core REACH services, the program seeks to:

- Improve your health outcomes.
- Coordinate and assist you with your healthcare needs.
- Increase access to care.
- Increase hospital post-discharge follow-up.
- Reduce unnecessary hospital and emergency room visits.

ELIGIBILITY

- You have Medicaid, Healthy Michigan Plan, or MICHild.
- You have a qualifying health condition in addition to meeting eligibility for services at CMHCM.
- You live in Clare or Gladwin County.

Should you need to opt out of REACH, you can do so at any time with no impact on your current health care coverage.