

## FY 24 Residential Provider Quality Report

Providers in the Community Mental Health for Central Michigan Provider Network undergo an on-site review process and an event verification process. Every Residential Provider receives a full site review which includes a Recipient Rights monitor. The purpose of the site review is to evaluate each Provider's achievement toward agency standards. The event verification process includes three standards, outlined below, which monitors provider compliance with agency, state, federal, and accreditation requirements. The data in this table represents all CMHCM residential Providers that received a site review and/or an event verification review in FY 24. An annual event verification is completed for providers who score 89% or below on any of the three standards; providers scoring 90% or above receive an event verification every other year. Results are being made available for review by individuals, families, advocates and the general public. The report below provides a summary of results by Provider of the areas reviewed during the period from October 1, 2023 through September 30, 2024.

- MEV Standard 1: The date and time of the service is documented, and the documentation supports the service.
- MEV Standard 2: Services were provided by a qualified individual and fall within the requirements of the current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) code sets.
- MEV Standard 3: Modifiers are used following the CPT/HCPCS guidelines.

Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
AFC Homes Corp	Beemer Evert Townhouse	–	–	–	100%
Allen & Margaret Brewer	Brewer AFC	–	–	–	100%
Barbara Johnson	Johnson AFC	67%	96%	67%	100%
Beacon Specialized Living Services	Beacon Home at Mt. Pleasant	–	–	–	100%
Bridget Johnson	Bridget Johnson AFC	–	–	–	100%
Cencare Foster Care Homes	Cencare #1	100%	89%	100%	-
Cencare Foster Care Homes	Cencare #3	100%	89%	100%	100%
Cencare Foster Care Homes	Cencare #4	100%	89%	100%	100%
Cencare Foster Care Homes	Cencare #5	100%	89%	100%	100%
Central Michigan Non-Profit Housing	McVey Street Home	–	–	–	100%
Central Michigan Non-Profit Housing	Pickard Street Home	–	–	–	100%
Central Michigan Non-Profit Housing	Vernon Street Home	–	–	–	100%
Central State Community Living Services	Mitchell House	–	–	–	100%
Charity Quick	Quick's AFC	–	–	–	-
Community Healthcare Management	Country Place II	100%	95%	100%	100%
Community Healthcare Management	Country Place III	100%	95%	100%	100%
Crisis Center dba Listening Ear	Adams Home	–	–	–	100%

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Crisis Center dba Listening Ear	Briarwood	-	-	-	100%
Crisis Center dba Listening Ear	Broadway Home	-	-	-	100%
Crisis Center dba Listening Ear	Clare Home	-	-	-	100%
Crisis Center dba Listening Ear	Isabella Home	-	-	-	100%
Crisis Center dba Listening Ear	Lynnwood Home	-	-	-	100%
Crisis Center dba Listening Ear	Manors Home	-	-	-	100%
Crisis Center dba Listening Ear	Mt Pleasant Home	-	-	-	100%
Crisis Center dba Listening Ear	Oakleaf Home	-	-	-	100%
Crisis Center dba Listening Ear	Parkview Home	-	-	-	100%
Crisis Center dba Listening Ear	Shepherd Home	-	-	-	100%
Crisis Center dba Listening Ear	Weatherhead	-	-	-	100%
Dale and Danielle Sissell	Welcome Home AFC	100%	61%	100%	100%
Goretti Health, LLC	Goretti AFC	100%	79%	100%	-
Hopkins AFC Homes	Hopkins 7 Mile	-	-	-	-
Hopkins AFC Homes	Hopkins 20th Ave AFC	-	-	-	95%
Hopkins AFC Homes	Hopkins 80th Ave AFC	-	-	-	-
Hopkins AFC Homes	Hopkins AFC Whispering Pines	-	-	-	95%
Hopkins AFC Homes	Hopkins AFC #1	-	-	-	-
Brett Wiley - Wiley-Gunden AFC	Wiley-Gunden AFC	-	-	-	100%
Jayne Graham	Jayne's House	-	-	-	100%
Jeromy Brewer	J. Brewer AFC	-	-	-	100%
Kirby's Adult Foster Care	Eagle's View	-	-	-	100%
Kirby's Adult Foster Care	Kirby's AFC	-	-	-	100%
Kirby's Adult Foster Care	Kirby's Eagle Point AFC	-	-	-	100%
Kirby's Adult Foster Care	Pleasant Acres AFC	-	-	-	100%
Kirby's Adult Foster Care	Salutary AFC	-	-	-	100%
Kirby's Adult Foster Care	Shady Oak AFC	-	-	-	100%
Lamar and Cathy Gunden	Poplar AFC	100%	96%	100%	100%
Lavel Smith	Smith AFC	-	-	-	100%
Linda Willford	Willford AFC	-	-	-	100%

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Lindsey Schnautz	Maple Grove AFC, LLC	100%	93%	100%	100%
McBride Quality Care Services	Air Newton AFC	89%	92%	99%	100%
McBride Quality Care Services	Brooks Road AFC	89%	92%	99%	100%
McBride Quality Care Services	Harmony House	89%	92%	99%	100%
McBride Quality Care Services	Jefferson Street AFC	89%	92%	99%	100%
McBride Quality Care Services	Main Street Living	89%	92%	99%	100%
McBride Quality Care Services	McBride #1	89%	92%	99%	100%
McBride Quality Care Services	McBride #2	89%	92%	99%	100%
McBride Quality Care Services	McBride #3	89%	92%	99%	100%
McBride Quality Care Services	McBride #5	89%	92%	99%	100%
McBride Quality Care Services	McBride #6	89%	92%	99%	100%
McBride Quality Care Services	McBride #7	89%	92%	99%	100%
McBride Quality Care Services	McBride #8	89%	92%	99%	100%
McBride Quality Care Services	McBride #10	89%	92%	99%	100%
McBride Quality Care Services	Meridian Road Home	89%	92%	99%	100%
McBride Quality Care Services	Rainbow House	89%	92%	99%	100%
McBride Quality Care Services	Rosebush AFC	89%	92%	99%	100%
McBride Quality Care Services	Sherman Street	89%	92%	99%	100%
McBride Quality Care Services	Stepping Stone AFC	89%	92%	99%	100%
Michael Brewer	Boulder AFC	–	–	–	100%
Mikala Hofmann	Country Easy Living, LLC	–	–	–	100%
Peggy Dandron	Trails End AFC	–	–	–	100%
Pelcher AFC Homes	Pelcher I	–	–	–	100%
Pelcher AFC Homes	Pelcher II	–	–	–	100%
Raven Hatt	Raven's Nest	–	–	–	100%
Rhonda Owens	Owens AFC	100%	85%	100%	100%
Samaritas	Lambros CLF	60%	94%	100%	100%
Samaritas	Wackerly CLF	60%	94%	100%	100%
Samaritas	White Pines CLF	60%	94%	100%	100%
Sharon Dewey	Dewey AFC	0%	43%	0%	100%

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Provider	Home	MEV Standard 1	MEV Standard 2	MEV Standard 3	Site Review
Thren AFC	Thren AFC	100%	87%	100%	89%
Valley Residential Services	Pineport Home	50%	69%	100%	100%
Valley Residential Services	Reed City Home	50%	69%	100%	100%

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